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Get direct access to online benefit information by

1. Visiting **ameritas.com**
2. Selecting Sign In in the upper right corner
3. Choosing the **Dental/Vision/Hearing** section
4. Signing into the secure member account using the ID number below

In your secure member account, you can access:

- Go paperless - receive EOBs electronically
 - Your dental Benefit Summary and Pretreatment Estimates
 - Pending and paid claims, status of plan maximums, and deductibles
 - Your ID card
 - Your Certificate of Coverage
- For answers to your **dental benefit coverage questions**, check out our Frequently Asked Questions on-line under the Resource Center first! Or call our customer relations team at **800-487-5553** Monday through Thursday from 7 a.m. to midnight and Friday from 7 a.m. to 6:30 p.m. Central Time.
 - To get the most current and complete **Dental Network** directory, visit **ameritas.com**, select Find a Provider at top of page, then select **Dental**, in your search choose your network, visible on your card below, or call **800-487-5553**.
 - You have freedom to select the provider of your choice. If you visit one of our network providers, you may reduce your out-of-pocket expenses, because our providers agree to discounted fees.
 - For dental or vision service needs outside the USA, call AXA Assistance USA, Inc. (AXA) at 1-866-662-2731 (toll free) or 1-312-935-3727 (collect call) for a referral. Providers referred by AXA are not members of the Ameritas Life Insurance Corp. (Ameritas) Network. Referral to an AXA provider is not a guarantee of benefits, and all policy provisions and limitations would apply. Note: These provider referral assistance services are independently offered and administered by AXA. Ameritas and its affiliates and subsidiaries do not participate in the selection of these dental and vision service providers and do not oversee or monitor AXA's performance of these services. Additionally, Ameritas does not warrant or guarantee or make any representation as to the quality of the services provided by AXA or by any dental or vision service provider referred by AXA.

Vision

- when you choose a VSP doctor, you will receive savings on exams, lenses, frames, contacts and even laser vision correction

find a VSP doctor near you by visiting vsp.com and registering your account or calling toll free 800-877-7195
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- We are committed to providing you with high-quality, cost-effective dental benefits through your policyholder, and we truly value your participation
- Member satisfaction is number one, so if for any reason you have a concern about your current dental benefits, please let us know (there's a formal grievance and appeal process in place for your protection should you choose to use it); in addition, we continually monitor member satisfaction with our services through an internal quality improvement program
- Go Paperless! Start enjoying the advantage of receiving EOBs electronically today by visiting your secure member account and sign up to Go Paperless.

Thank you